

To: Austin Randazzo  
FCC Public Safety and Homeland Security Bureau  
Room 7-B521, 445 12th Street, S.W., Washington, D.C. 20554

From: Charity Feb  
1401 NW 7th Ave  
Camas, WA 98607

Re: Inquiry regarding location-based routing for wireless 911 calls; PS Docket No. 18-64

Dear Mr. Randazzo,

I would like to thank the FCC for initiating an inquiry into location-based routing for wireless 911 calls, and share my experience in support of this inquiry.

On November 23, 2012, I awoke around 9 p.m. to the sounds of my husband dying of a heart attack. I called 911. My call was, I'm sure, as every (granted, much less important) call I've made to 911 on my cell phone has been since, routed to Portland. Now, I was in a very panicked state, and I have not had the heart to go back and listen to that call. Every call since, I've clearly stated my location at the start, and been routed back to my local 911 dispatch. I don't remember, though, if I thought to do that when my husband was dying. In any case, by the time his labored pre-death breathing stopped, and I went from chest compressions to full CPR (on the bed where he'd been sleeping, as I wasn't strong enough to move him to the floor), I was exhausted. It's hard to believe one could grow too tired to perform effective CPR on the love of your life, but trust me, it's possible. So when the 911 operator said, "We're pulling up," and I looked outside to see, "No you're not!" I threw open the bedroom window and yelled for help. Amazingly, a former military medic was staying next door. He and my neighbor ran over, pulled Walter to the floor and performed CPR until emergency responders finally, finally showed up, many minutes after I initially called. Thanks to the efforts of my neighbor and his friend, I can at least rest in the relative comfort that it was "Walter's time." Had that not been the case ... well. You can imagine.

Thanks so much for listening, and please feel free to contact me if I may assist in this endeavor in any way.

Charity Feb  
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